

HEALTHCARE • DENTAL

MULTI-CLINIC

EN / FR

PIPEDA + HIPAA

• LIVE

Aelo.

An AI receptionist platform for dental practices, built by **CodeAcme**. It answers by **voice**, **chats** on the website, and lets patients **book online**, in English or French, then writes the booking into the practice's existing software. One platform, run across many clinics.

3

PATIENT CHANNELS
VOICE, CHAT,
BOOKING

EN•FR

BILINGUAL ACROSS
EVERY SURFACE

5+

PMS & CRM
INTEGRATIONS

24/7

ANSWERING, AFTER-
HOURS
INCLUDED

ON THE RECORD

Live with paying dental practices. This deck shows the product, no call-volume figures are claimed.

▶ WATCH THE WALKTHROUGH loom.com/share/97c2186...

What Aelo is

Dental practices lose new patients to the calls no one picks up, after-hours, at lunch, or when the front desk is already busy. **Aelo is the front desk that never goes offline.** It answers by voice, chats on the practice website, and lets patients book themselves in, in English or French, then writes the booking straight into the practice's schedule.

It is a platform, not a single bot. A super admin runs **many clinics** from one console, each with its own hours, FAQs, and connection to its own practice software. The pages that follow walk through the live product, from the patient's first tap to the console that keeps every clinic on track.

THE WALKTHROUGH



Aelo product walkthrough

A guided tour of voice, chat, online booking, the clinic dashboard and the admin console.

loom.com/share/97c2186...

TAP TO OPEN →

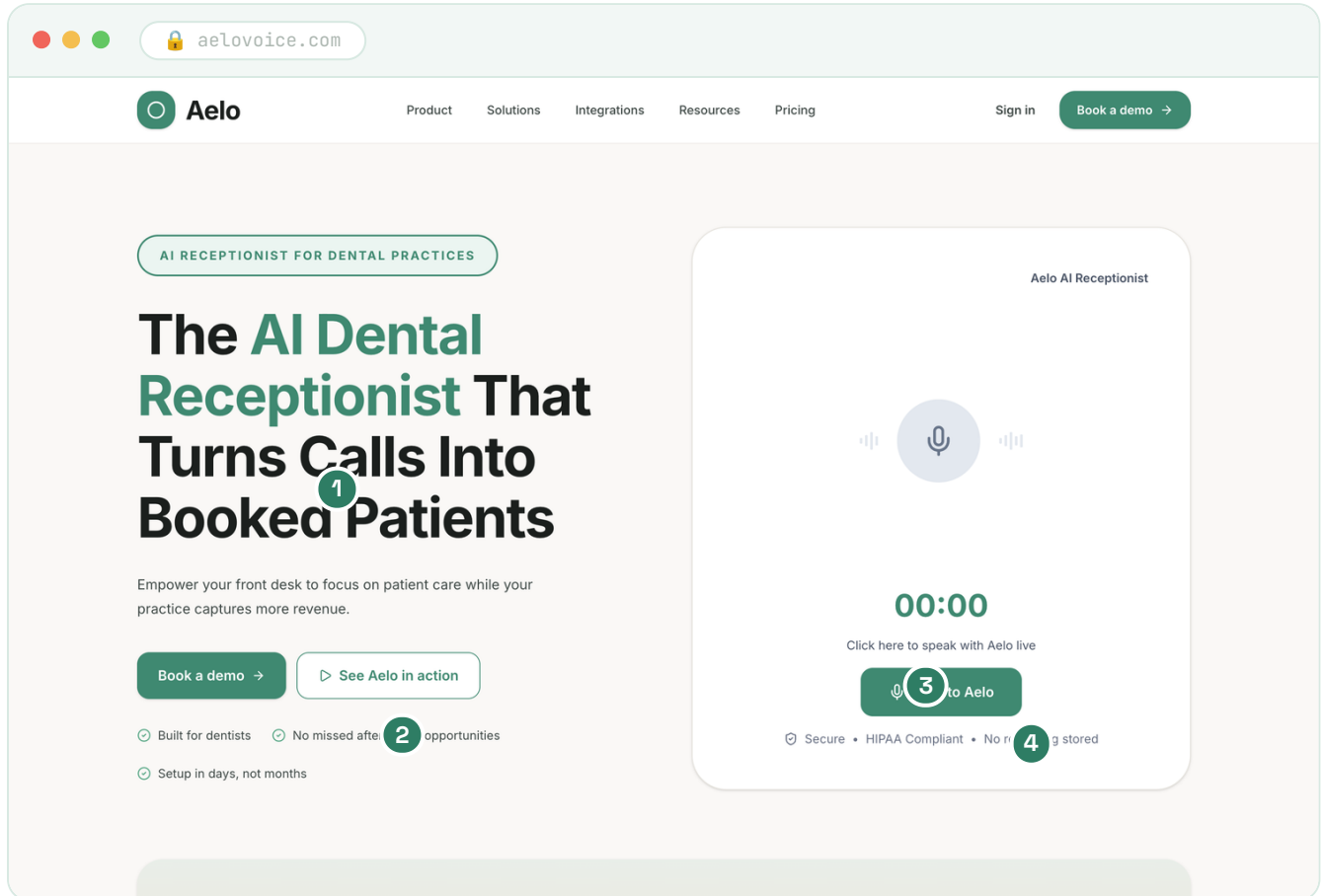
Opens in your browser. The live product is at aelovoice.com.

AT A GLANCE

- **Voice AI receptionist.** Answers and books, around the clock.
- **Online booking widget.** Self-serve booking in a few taps.
- **Writes to the chart.** Synced through NexHealth and Sikka.
- **Super admin, per clinic.** Run one practice or many.
- **Website chat widget.** Books and answers FAQs on the site.
- **Bilingual, EN and FR.** Every surface, both languages.
- **Funnel and CRM.** GoHighLevel connected.
- **Compliant and private.** PIPEDA and HIPAA, no recordings stored.

Patients meet Aelo on the site

The homepage is the pitch and the product at once. Alongside the value proposition sits a live click-to-speak demo, so a practice, or a patient, can talk to Aelo in the browser before anything is installed. Privacy is stated up front.



1 The pitch. Turn inbound calls into booked patients, built for dental.

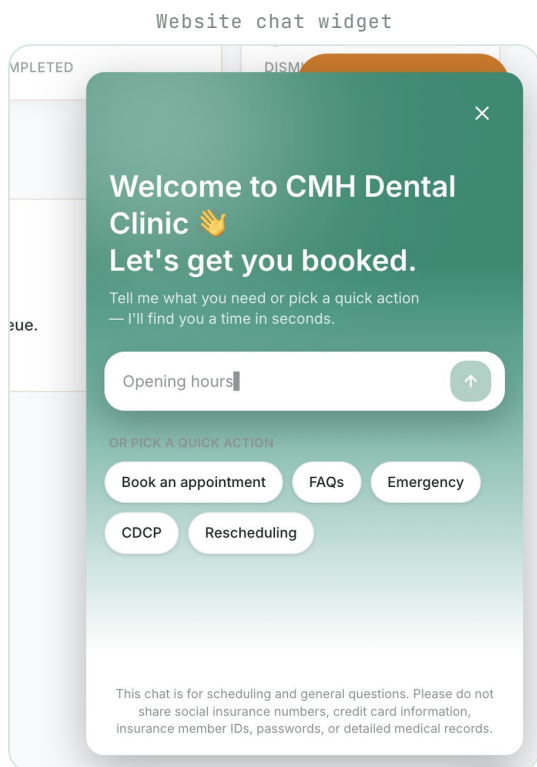
3 Live voice demo. A prospect can click and talk to Aelo right on the homepage.

2 After-hours covered. Calls outside opening hours become booked patients, not voicemails.

4 Private by default. Secure, HIPAA-aware, and no call recording stored.

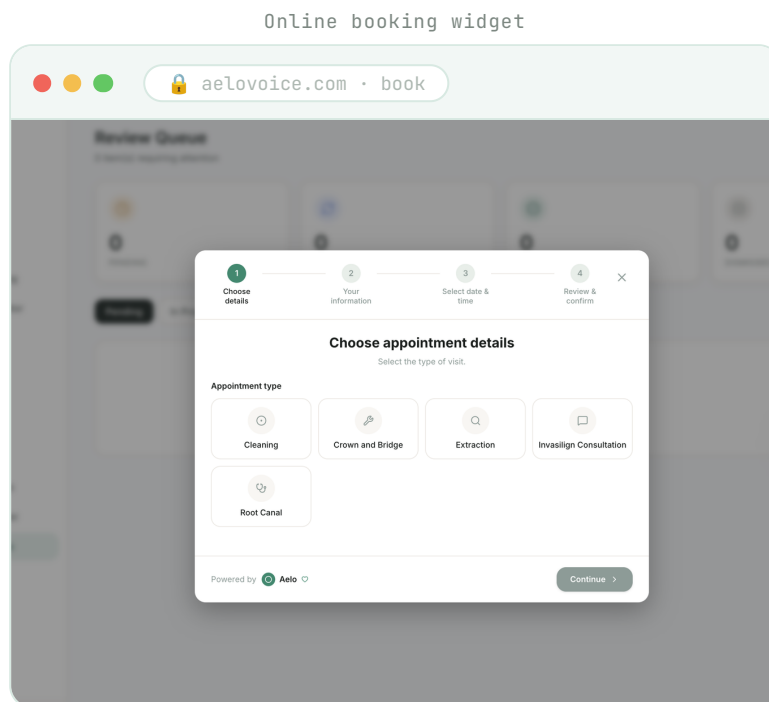
Chat or book, without a call

On the practice website, patients get two more front doors. A chat widget answers questions and starts a booking in plain language, with quick actions for the common asks. A guided booking widget walks a patient through the whole appointment in four steps. Both are bilingual, and both carry a privacy notice.



THE CHAT WIDGET

Opens with a welcome and quick actions: book, FAQs, emergency, CDCP, rescheduling. It answers from the clinic's own FAQs and holds a natural back-and-forth, in English or French.

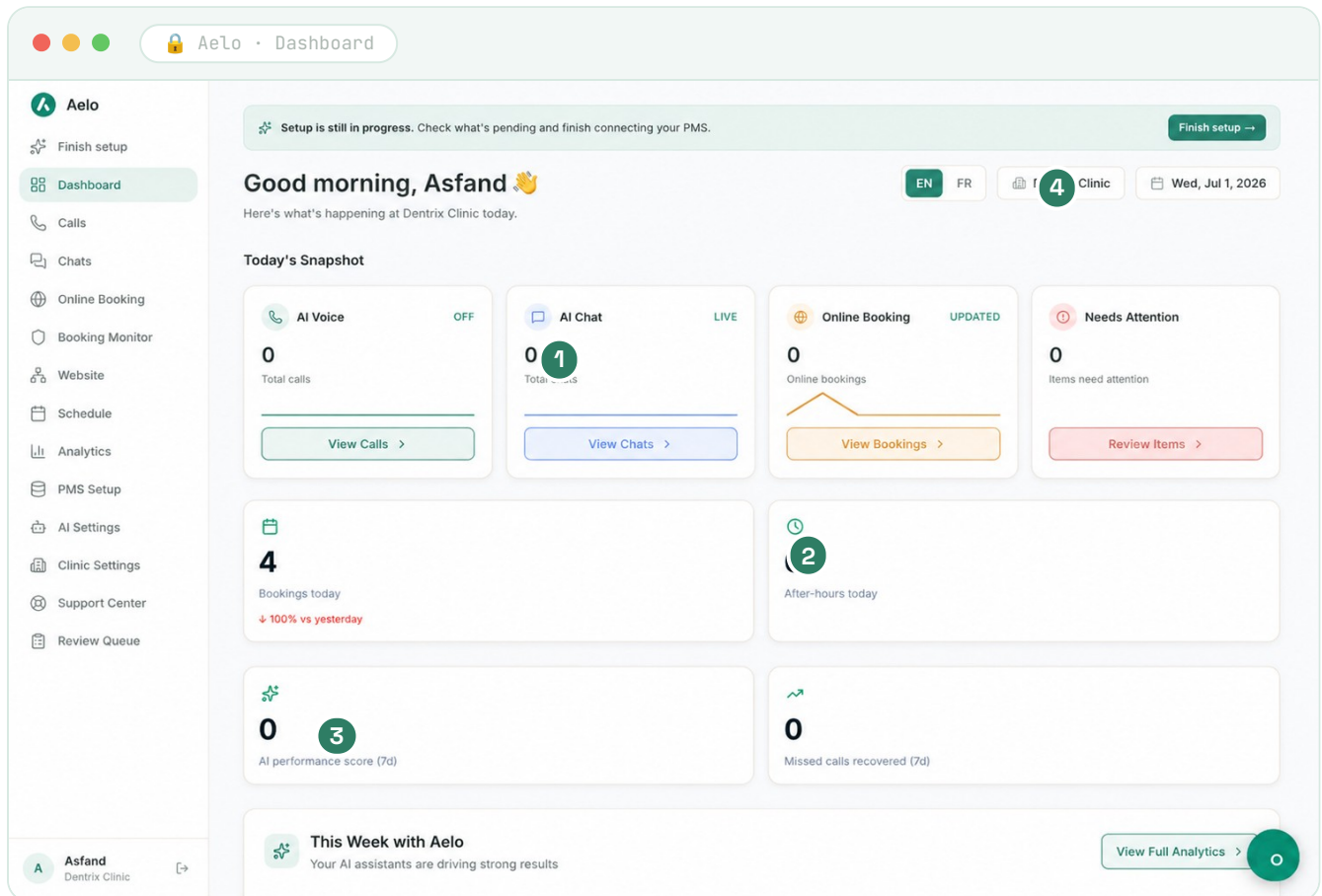


THE BOOKING WIDGET

A four-step flow: choose the visit type, add details, pick a date and time, then review and confirm. Appointment types are the clinic's own, from cleaning to consultations.

Run the practice from one screen

Each clinic gets its own dashboard. It shows whether voice, chat and online booking are live, what came in today, and the numbers that matter, bookings, after-hours activity, and missed calls recovered. Language and clinic are switched from the top.



Demo clinic shown mid-setup, figures are placeholder

- 1 Channel status.** Voice, chat and online booking, live or off, in one glance.
- 2 After-hours tracking.** See what came in outside opening hours.
- 3 Performance and recovery.** AI score and missed calls recovered over the last week.
- 4 Per clinic, bilingual.** Pick the clinic up top and switch between English and French.

Every call captured and triaged

Call History is the record of everything Aelo handled. Each call is counted by outcome, tagged with an intent, and filterable by new patients, follow-ups, tech issues or after-hours. Anything that needs a person is flagged, and any call can be opened, listened to, and closed out. Chats live in a matching view.

Aelo · Call History

Call History
Manage and respond to patient calls

4 TOTAL CALLS | 0 CALLS ANSWERED | 0 TRANSFERS | 0 BOOKED APPOINTMENTS | 0 VOICEMAILS

2 calls need follow-up
Open a call card to listen and mark it done.

Last 30 days | All outcomes | All intents

Search by name, phone or reason

All | Voicemails | Transfers | New Patients | Existing | 2 ps | Tech issues | After-hours

LAST 30 DAYS

DATE	CALLER	INTENT	DURATION	ACTION
4:02 p.m.	Web call	New 3 ent	—	4 Call >
4:02 p.m.	E2EReserved Tester1781812929689 4185550147	New Appointment	—	Review Call >
1:16 p.m.	Web call Follow-up	FAQ	—	Review Call >
1:16 p.m.	Web call Follow-up	FAQ	—	Review Call >

Asfand Dentrix Clinic

Demo data shown, including end-to-end test calls

- 1 Call outcomes.** Answered, transferred, booked and voicemail, counted.
- 2 Smart filters.** New patients, follow-ups, tech issues, after-hours.
- 3 Intent on every call.** New appointment, FAQ and more, tagged automatically.
- 4 Review anything.** Open a call to listen and mark it done.

Booked straight into the chart

Everything Aelo books shows up on the schedule, by provider and by operator, with a clear status: confirmed, pending, needs review or failed. The connection to the practice software is watched too, so a stale sync is surfaced rather than discovered later.

The screenshot shows the Aelo Schedule interface. At the top, there's a navigation bar with 'Aelo · Schedule' and a date selector for 'Wed, Jul 1, 2026'. Below this, a status bar indicates 'PMS sync stale' with a last sync time of '23995m' and a 'Refresh' button. The main area displays four status boxes: 'Confirmed' (4), 'Pending' (0), 'Needs Review' (0), and 'Failed' (0). Below these, a 'View by provider' section lists providers: 'All Providers', 'Albert Einstein', 'Charles Peirce', 'Ignacio Alvirde', 'Jonas Salk', and 'Rodolfo Huerta'. A '2 operators - 5 providers' summary is also shown. The calendar view shows appointments for 'Jonas Salk' on 'Wed, Jul 1, 2026'. The calendar is divided into two columns: 'OP1' and 'OP2'. The 'OP1' column shows appointments for 'Jonas Salk' at 9 AM, 10 AM, 11 AM, 12 PM, and 1 PM. The 'OP2' column shows appointments for 'Jonas Salk' at 10 AM and 10:30 AM. The appointments are marked as 'Held' or 'Existing Appointment'. A '3' is placed next to the 10 AM appointment in the OP2 column.

Demo environment, seeded providers and a deliberately stale sync

- Booking status.** Confirmed, pending, needs review and failed, side by side.
- PMS sync monitored.** A stale sync is surfaced, not silent.
- Onto the calendar.** Appointments Aelo books land in the provider schedule.
- Provider and operator.** View the day by chair and by provider.

Connects, speaks, and complies

Aelo is built to drop into a practice as it already runs: its software, its languages, its rules.

WRITES TO THE PRACTICE SOFTWARE

Bookings and updates flow to the chart through **NexHealth** and **Sikka**, which reach **Open Dental**, **Dentrix** and more. A PMS setup and sync step keeps the two sides aligned.

BILINGUAL AND CONFIGURABLE

English and French across voice, chat and booking. Each clinic sets its **hours**, its **off-hours**, and the **FAQs** the chat answers from, all from clinic settings.

FUNNEL AND FOLLOW-UP

A **GoHighLevel** connection carries leads and follow-up into the practice's own funnel, so the front desk and marketing work off the same record.

COMPLIANT, PRIVATE, SUPPORTED

Built for **PIPEDA** and **HIPAA**, with **no call recordings stored**. Email stays compliant, and a full in-app **support system** is built in through Gleap.

INTEGRATES WITH

NexHealth

Sikka

Open Dental

Dentrix

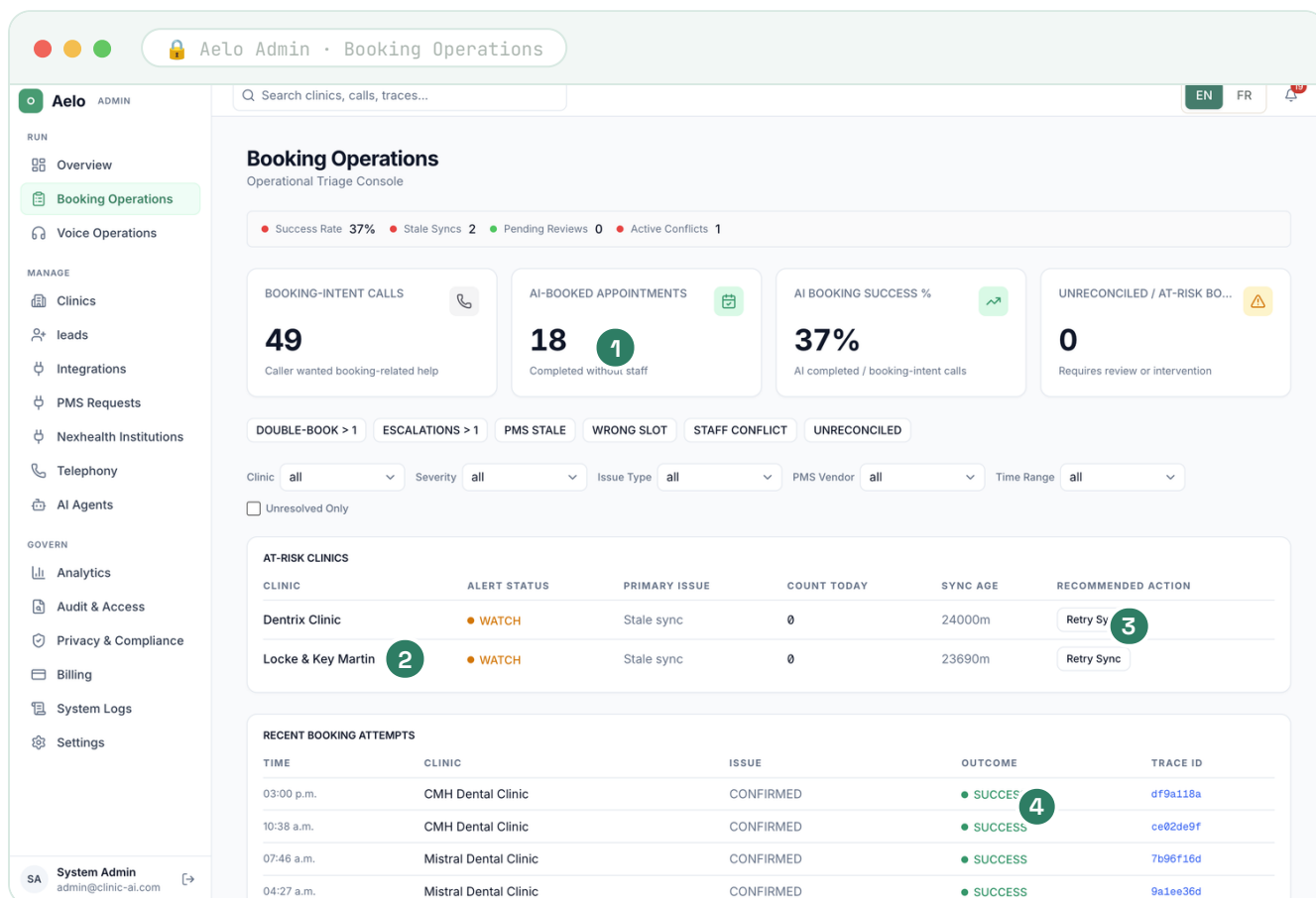
GoHighLevel

Gleap

Run every clinic from one console

09

Above the individual clinics sits an operations console. It tracks AI booking success per clinic, surfaces the practices that need attention with a recommended action, and keeps a traced record of every booking attempt. Governance lives here too: audit and access, privacy and compliance, billing, and system logs.



Demo environment, figures are illustrative

- AI booking, measured.** Booking-intent calls, AI-booked appointments and success rate per clinic.
- At-risk clinics.** Problems surface automatically with a recommended action.
- One-click fixes.** Retry a stale sync straight from the console.
- Every attempt traced.** A trace id on each booking for audit.

What it adds up to

THE PLATFORM

An AI receptionist for dental practices that meets patients on three channels, voice, chat and online booking, in English and French, and writes what it books into the practice's own software. One console runs it across many clinics, with the governance a healthcare product needs.

TRUST AND PRIVACY

Built for PIPEDA and HIPAA, with no call recordings stored, role-based access, an audit trail, and per-clinic isolation. Support is built in, and every booking attempt is traceable.

PIPEDA + HIPAA

No recordings stored

Bilingual EN / FR

Audit & access

Per-clinic isolation

Traced bookings

SEE IT FOR YOURSELF

- 1 **Watch the walkthrough.** loom.com/share/97c2186...
- 2 **Try the live product,** including the click-to-speak demo, at aellovoice.com
- 3 Live with paying dental practices. Screenshots here are from a demo environment, so no volume figures are claimed.

Let's build.

An AI receptionist for your practices, on your software, in your languages.

CODEACME

info@codeacme.comcodeacme.com[Book a 30-minute call →](#)